EDI 3.1 Information Webinar with Live Q & A

Tuesday, June 4th

Chairman Linda Hamilton
David Babcock
Katia Brodskaya

Basic Housekeeping

- Webinar is being recorded & will be made available at a future date
- PowerPoint will be made available after the presentation at the same time of live recording
- Send your live questions to :

wcbedi@wcb.in.gov

Agenda

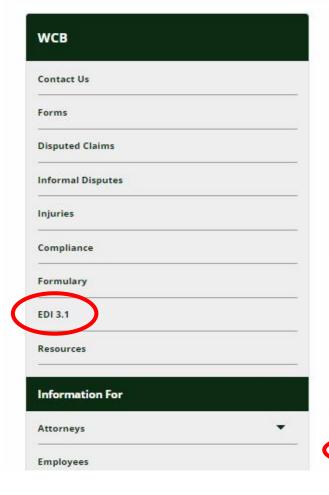
- ► Board Resources
- ►Top EDI 3.1 Issues
- ►Q & A

Information from the Board - Website

- www.in.gov/wcb is your best resource for information from the Board that covers a wide sweeping number of topics
- News and notices try to cover any major announcements
- ▶ To sign up for Board email notifications, use envelope on top left corner
- <u>https://inwcbedi.info/</u> is a resource exclusively for 3.1 content. It contains our EDI Requirements, Implementation Guide, Trading Partner Registration, and much more.

WCB Website







WCB Mission Statement

To provide efficient dispute resolution for injured workers and employers by administeri serve the public by answering inquiries regarding the Indiana Worker's Compensation s in Indiana.



EDI 3.1 landing page



Worker's Compensation Board of Indiana

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Registration Instructions

Welcome to Indiana Worker's Compensation Board (IN WCB) EDI Website

IN WCB previously used the IAIABC EDI Claims Release 1 standards for reporting of First Reports of Injury (FROI). IN WCB First Reports of Injury (FROI) EDI Claims Release 1 is replaced with the implementation of IAIABC EDI Claims Release 3.1.

IN WCB IAIABC EDI Claims Release 3.1 reporting includes the mandatory reporting for both First Reports of Injury (FROI) and Subsequent Reports of Injury (SROI) effective March 20, 2019.

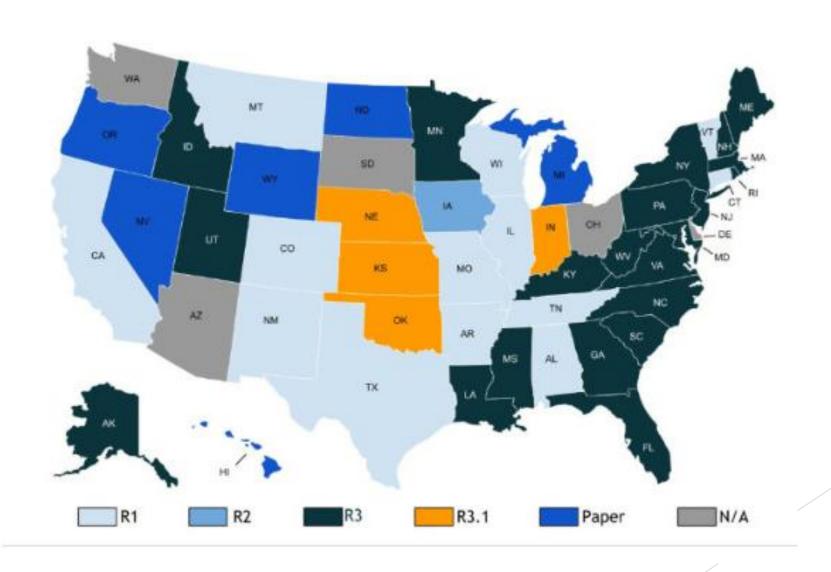
Questions regarding IN WCB specific requirements for IAIABC EDI Claims Release 3.1 reporting should be sent to INWCBEDI@iso.com

- 1. To report electronically with IN WCB, complete a Trading Partner Profile Registration. Click on the link location in the navigation bar on the left.
- 2. To receive important announcements via email, join IN WCB's EDI Mailing List. Please send an email to INWCBEDI@iso.com to be added to the list. Note: Contacts indicated on the Trading Partner Registration are automatically added.
- 3. Please check the "What's New" section of this website located on the navigation bar on the top for "News & Updates".

For more information about EDI standards nationally:

International Association of Industrial Accident Boards and Commissions (IAIABC) Phone: +1 (608) 841-2017 www.iaiabc.org

What States are on what release?



Moving from EDI 1.0 to 3.1

- ► The Board previously used the IAIABC EDI Claims Release 1 standards for reporting of First Reports of Injury (FROI). IN WCB First Reports of Injury (FROI) EDI Claims Release 1 is replaced with the implementation of IAIABC EDI Claims Release 3.1.
- ► Claims Release 3.1 reporting includes the mandatory reporting for both First Reports of Injury (FROI) and Subsequent Reports of Injury (SROI) effective March 20, 2019.
- ► To help us accomplish this task and provide ongoing support and resources to the Board, we have contracted with vendor ISO/Verisk.
- ▶ The forms portal was completely shut down for all forms effective 6/3/2019.

SSN First name, Last name not matching

- Indiana has a legacy data issue that allows only 1 record for every SSN
- When a FROI 00/04 is submitted our vendor checks against the Board's master list of SSN
- If the name you used does not match what Indiana already has, you will get a TR showing what Indiana has on record
- Example WCB has Michael Smith. FROI 00 has Mike Smith
- 2 options to fix
 - ▶ 1. Change the name to match what WCB had
 - ▶ 1A (optional) send a FROI 02 change after a FROI 00 has been issue to correct the name
 - ▶ 2. Email <u>IT@wcb.in.gov</u> with requested change.
- Common issue for those that change names (Marriage or divorce) also for Jr./Sr./II/III
- Board is working to correct this issue in the future

Where is the Forms Portal? How do I file "X"?

- As part of the EDI 3.1 transition, Indiana has transitioned from the use of the Forms Portal to using EDI SROI filings.
- ▶ All forms that had previously been sent using INWCB's Forms Portal will now be represented by EDI SROI transactions. INWCB will take a submitted SROI and create a completed version of the appropriate form. A link to download and print this form will be emailed to the Claim Administrator Claim Representative E-mail Address (DN0138) submitted on the transaction.
 - ▶ This is the same process that was in place with the use of the Forms Portal
 - What form you get will depend on what SROI you send, as covered in the Event Table spreadsheet (SROI tab)

EDI SROI to Paper

| Report Type | Maintenance Type | | | | Statute | Paper Form(s) | |
|----------------|------------------|---------------------------|---------|-----|---|---------------------------|------------|
| SROI | 04 | Denial | 30 days | С | C = Date Employer Had Knowledge of the Injury (DN0040), unless an extension has been granted. | *Indiana Code 22-3-3-7 | Form 53914 |
| SROI | AP | Acquired/Payment | 14 | С | J-Report Trigger | | Form 1043 |
| SROI | CA | Change in Benefit Amount | 14 | С | J-Report Trigger | | Form 1043 |
| SROI | СВ | Change in Benefit Type | 14 | С | J-Report Trigger | | Form 1043 |
| SROI | EP | Employer Paid | 14 days | С | B-Date of Disability or MTC UI must be filed. | | Form 1043 |
| SROI | ER | Employer Reinstatement | 14 | С | J-Report Trigger - Employer Paid Check for Re-instatement of | | Form 1043 |
| SROI | ΙP | Initial Payment | 14 days | С | B-Date of Disability or MTC UI must be filed. | 22-3-3-7(b) | Form 1043 |
| SROI | PY | Payment Report | 14 | С | J-Report Trigger-when PY check is issued | | Paper 1043 |
| SROI | RB | Reinstatement of Benefits | 14 | С | J-Report Trigger - Reinstatement Check issued | | Form 1043 |
| SROI | SX | SX - Full Suspension | N/A | N/A | H - Immediate upon the occurrence of any of the qualifying events | 22-3-3-7 (c) | Form 38911 |
| SROI | UI | Under Investigation | 30 | С | C = From Employer Knowledge of Injury | 22-3-3-7 (b) | Form 48557 |
| SROI | UI | Under Investigation | 60 | С | C = From Employer Knowledge of Injury | | Form 48557 |

UI Process

- ▶ 1st UI \rightarrow EDI & will automatically get an additional 30 days
- ▶ 2^{nd} UI \rightarrow EDI & Manual process
 - EDI transmission will be rejected and
 - Request will need to be emailed to the Board for manual review and approval within 7 days of EDI transaction. Requirements for 2nd request outlined in IC 22-3-3-7(b)(1-4)
 - The Board will respond to the requesting party regarding the 2nd UI via email. The request could be approved as submitted, approved but amended (time), denied.
 - ▶ Board will not generate SF48557 when responding the 2nd UI request.

Email for 2nd UI → UIRequest@wcb.in.gov

Date Employer Had Knowledge of the Injury

- In Indiana, Date Employer Had Knowledge of Injury (DN0040) is identified by the date an injury became reportable based on IC 22-3-4-13
- An incident that does not require at least basic first aid is not a reportable injury in Indiana. As such, an employer cannot have knowledge of a reportable injury before basic first aid is administered.
- Example: John bumps his elbow on 5/15/19 and tells his ER of incident but does not receive any medical care. On 5/21/19, John goes to urgent care due to ongoing pain in the elbow. On 5/22/19, John informed ER that he went to urgent care.
 - ▶ Date of Injury 5/15/19
 - ▶ Date Employer Had Knowledge of the Injury 5/22/19

Medical Only Suspension

- On claims where no indemnity has been paid, there is no need to file a SROI SJ. At this time, the INWCB is not expecting or requesting any filings to be made for suspensions on non-indemnity claims
 - ► Indiana's suspension (SF 54217) vs IAIABC SX

Stipulated Agreements

- Payment information needs to be submitted to the Board via EDI when payment is made
 - ▶ Per IC 22-3-2-15, payment of compensation under an agreement authorized by this section must be made not later than thirty (30) days after the date the worker's compensation board approves the agreement.
 - ▶ EDI transaction should be submitted within the same time frame to report payment

Repeated Rejections

| | T/P | CLM. ADMIN CLM. NO. | JUR. CLAIM NO. | RPT | MTC | MTC DATE | STATUS | RLS | INS. RPT. NO. | TRANS. DATE |
|---|-----|---------------------|----------------|------|-----|------------|--------|-----|---------------|-------------|
| • | Р | | | FROI | 04 | 06/03/2019 | TA | 3.1 | | 06/03/2019 |
| • | Р | | | FROI | 04 | 05/30/2019 | TR | 3.1 | | 05/30/2019 |
| • | Р | | | SROI | 04 | 05/24/2019 | TR | 3.1 | | 05/24/2019 |
| • | Р | | | SROI | 04 | 05/23/2019 | TR | 3.1 | | 05/23/2019 |
| • | Р | | | SROI | 04 | 05/22/2019 | TR | 3.1 | | 05/22/2019 |
| • | Р | | | SROI | 04 | 05/21/2019 | TR | 3.1 | | 05/21/2019 |
| • | Р | | | SROI | 04 | 05/17/2019 | TR | 3.1 | | 05/17/2019 |
| • | Р | | | SROI | 04 | 05/16/2019 | TR | 3.1 | | 05/16/2019 |
| • | Р | | | SROI | 04 | 05/15/2019 | TR | 3.1 | | 05/15/2019 |
| • | Р | | | FROI | UR | 05/10/2019 | TR | 3.1 | | 05/10/2019 |

Questions INWCB received via email in advance

Dependent/Payee Relationship Code (DN0097)

Q. Dependent/Payee Relationship Code (DN0097) is required when BTC 010 or 510 is being reported. Would Indiana reject a SROI 02 if BTC 010 benefits are reported but no dependent data elements? What if the dependent is no longer eligible due to age or re-marriage. Do we continue to report?

A. Remove non-eligible dependents \rightarrow Cannot remove last dependent when eligibility ends \rightarrow SX (S7) \rightarrow FN

Lifetime Medical

Q. What do we do on older claims that are still open due to lifetime medical?

A. All open claims should have a FROI 00 & SROI UR that have DOI before $1/1/09 \rightarrow$ was required by 5/20/19

- ► FROI 00 → SROI UR → FN
 - ▶ no requirement for PY as Indiana does not do periodic reporting

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► EDI policy questions

► EDI technical questions/ corrections

► EDI vendor question

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